

# Delivery Services

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All properties within the Mid-Atlantic region (our local delivery area) are to follow the below freight fee guideline. All accounts outside of the Mid-Atlantic (vendor direct ship) will be subject to additional charges. Please see Appliance Quotation for more details.

## **Order Minimum**

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All crated drop delivery shipments, shipped via AC&C Express more than \$500, will be delivered FREE of charge. All crated drop delivery orders, shipped via AC&C Express less than \$500, will receive a \$40 delivery fee. All additional delivery services will have a separate charge from the minimum fee.

## **Additional Services**

### **Crated Inside Appliances & Countertops**

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We will crate inside complete as long as there is easy access, \$18 fee per appliance and/or counter top. There is a \$18 fee per appliance and/or counter top, when delivering into storage area; must be 1st floor and easily accessible.

\*Deliveries without an elevator will have an additional fee of \$18 per floor per appliance and/or counter top after the third floor.

### **Crated Inside Kitchen Cabinets & Countertops**

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Flat fee of \$75 for crated inside storage or units, for complete kitchen deliveries. Flat fee of \$75 for crated inside storage of counter tops, totaling over \$500.

\*Deliveries without an elevator will have an additional fee of \$18 per floor per appliance and/or counter top after the third floor.

### **Uncrate & Set**

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\$18 fee per dishwashers, ranges, refrigerators (18cu. ft. or less), washers and dryers  
\$45 fee applies to large refrigerators (larger than 18cu. ft.) and one-piece laundry centers are \$85.

\*Deliveries without an elevator will have an additional fee of \$18 per floor per appliance and/or counter top after the third floor.

### **Removals**

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MHD will pick up old appliances from our customers in the same quantity that we are delivering, which must be noted at time of order. There is a \$15 removal charge for each of these appliances.

Removal of the old appliances corresponds with type of delivery. The quantity being removed should be equal to or less than the quantity being delivered.

Example: On a crate and drop, it must be on the curb – ready for the driver with NO sharp edges.

Drivers are authorized to refuse picking up any appliances that are infested with bugs.

### **Appliance Installation**

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We do not install the following appliances: Dishwashers, Window Air Conditioners, Compact Washers that required stack kits, or Over-the-range Microwaves. Installation charges are in addition to uncrate and set fees.

**Standard Restock Fee:** 30%

**Standard Rush Fee:** 10% (minimum \$50) per order.